



What we offer

Services organised in the support network are: *specialised information for returnees, social support, job searching, professional training, dissemination of health services and education, support from associations and NGOs regarding issues such as skills workshops, etc.*

We will help you design plans that meet your needs and positively contribute to your process of reintegration, and we will put you into direct contact with social workers or specialists in the services available to you.

We will also work alongside you in this process and we aim to solve any problems accessing resources and services with you. Furthermore, for cases with the need for financial assistance, there is also monetary support for your reintegration.



Who can benefit from the One-Stop-Shops and support

Any person that has returned to their country of origin from Europe during 2012, 2013 and 2014 can access one-stop-shops. Conditions for returnees include: showing their stamped passport upon entry into the country, their electronic ticket or boarding pass corresponding to their return journey, documents that prove their stay Europe, etc.

To access monetary support, the conditions of vulnerability and lack of resources will be taken into account, as will family commitments such as children or elderly relatives, etc.

However, those returnees that receive assistance and support from One-Stop-Shops must commit to carrying out a reintegration plan in the country by taking advantage of the offer of different one-stop-shop services and making good use of financial assistance. This commitment must be signed with OEI.



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EUROPEAN
COMMISSION
DG HOME AFFAIRS
Migration and Borders

Organização
dos Estados
Ibero-americanos
Para a Educação,
a Ciência
e a Cultura



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The Organisation of Ibero-American States for Education, Science and Culture

Is an international organisation for inter-governmental cooperation between Latin American countries in the field of education, science, technology and culture, within a context of integral development, democracy, social cohesion and regional integration.



Its General Secretariat can be found in Madrid, and it has National Offices in: Argentina, Brazil, Colombia, El Salvador, Spain, Mexico, Peru, Chile, Honduras, Paraguay, Ecuador, Guatemala, Dominican Republic, Uruguay and Panama.

For the past 60 years, its mission has been **to foster cooperation in education, science and culture in order to strengthen public policies and the development of participatory citizenship**, along with a fairer and more caring society that favours a consolidated democracy and a culture of peace in the region.



Content

The Organisation of Ibero-American States for Education, Science and Culture (OEI), with support from the European Commission (Home Affairs Directorate-General), have set in motion the One-Stop-Shop project.

The project makes use of services called “one-stop-shops” to welcome, **guide and support reintegration into the country of origin for people returning from Europe**. The idea is that diverse, useful and varied information for returnees is concentrated in the same point of contact, while, at the same time, through this contact there is access to a broad network of support services geared towards achieving stable and dignified reintegration for every returnee.

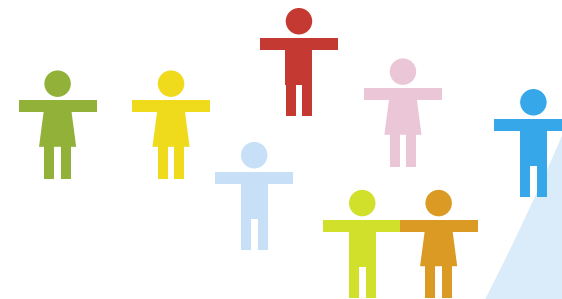


The project is being developed in 8 countries simultaneously: Brazil, Bolivia, Chile, Colombia, Ecuador, Peru, Paraguay and Uruguay. Participating European countries include Spain and Italy. The project's general coordination will be undertaken by the OEI's General Secretariat.

How One-Stop-Shops work

The service is available **to people that have lived in Europe and find themselves in vulnerable social situations and face reintegration problems** upon returning to their countries of origin.

The OEI has put together a network of different national services that will be able **to help reintegration for returnees and families**.



If you approach OEI or contact us, we will hold a first interview and provide you with different service options that will be useful for building your life project in an integral and personalised manner. We will help you with reintegration in your country.

